

# DISCRIMINATION IS AGAINST THE LAW

\_\_\_\_\_ West Broadway Clinic, P.C. \_\_\_\_\_ complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. \_\_\_\_\_ West Broadway Clinic, P.C. \_\_\_\_\_ does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

\_\_\_\_\_ West Broadway Clinic, P.C. \_\_\_\_\_ provides free aids and services to people with disabilities to communicate effectively with us, such as:

- qualified sign language interpreters
- written information in other formats (large print, audio, accessible electronic formats, other formats)

provides free language services to people whose primary language is not English, such as:

- qualified interpreters
- information written in other languages

If you need these services, contact \_\_\_\_\_ Practice Civil Rights Coordinator, Nancy Stehno

If you believe that \_\_\_\_\_ West Broadway Clinic, P.C. \_\_\_\_\_ has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Practice Civil Rights Coordinator, Nancy Stehno \_\_\_\_\_ 1701 W. Broadway  
Council Bluffs \_\_\_\_\_ IA \_\_\_\_\_ 51501 \_\_\_\_\_ 712-256-5600 \_\_\_\_\_

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, \_\_\_\_\_ Practice Civil Rights Coordinator, Nancy Stehno \_\_\_\_\_ is available to help you.

You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights

- Electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

- By mail at

U.S. Department of Health and Human Services  
200 Independence Ave. SW  
Room 509F HHH Building  
Washington, DC 20201

- By phone at 1-800-368-1019; 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

# INTERPRETER SERVICES

West Broadway Clinic, P.C.

has arranged for language assistance services free of charge.

Call 1-888-808-9008 (TTY: Provided onsite)

Russian Karen Tagalog Thai Pennsylvanian Dutch French Hindi Korean Arabic German Seno-Croatian Burmese Chinese Spanish English

ATTENTION: If you speak English, language assistance services, free of charge, are available to you.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.

OBVAJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.

ملاحظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-888-808-9008

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzst, kannst du mitaus Koschte ebber gricke, ass dir helft mit die englich Schprooch. Ruf selli Nummer uff

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.

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ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.